

Contact

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Education

Bachelor of Arts in Economics University of North Carolina at Greensboro

Skills

HTML / CSS FileMaker Javascript PHP MySQL **UI** Design Adobe Photoshop Adobe Illustrator WordPress Eleventy Astro SSG • • • SASS



am a professional FileMaker developer with over two decades of experience building applications that help clients focus on their business instead of software. My core competencies include FileMaker, SQL, Shopify, WordPress, HTML, CSS, and Javascript. I also have experience with frameworks including Astro SSG and Eleventy.



linkedin.com/in/macktropolis/



mackrichardson.com

EXPERIENCE

2023 - Present • Solutions Architect

- Work directly with clients to build amazing FileMaker solutions, either built from scratch or using the BrilliantHub suite of applications.
- Write technical articles for the LuminFire website to further the company's marketing efforts.
- Work on the BrilliantHub and BrilliantConnect application teams to continuously improve performance and add new features.
- Scrum Master for the FileMaker Development Team to help balance developer workloads with Agile Development targets.

2023 • Application Developer

CODENCE

- Worked as a member of several project teams to improve the performance and reliability of client FileMaker solutions.
- Wrote technical articles for the Codence website to further the company's marketing efforts.
- Coded new features for the company's internal CRM in support of the company's sales process.

2014 – 2023 • IT Operations Manager

IF GROUP, LLC

- Designed, coded and managed the Bariatric Eating e-commerce website.
- Developed internal applications using Claris FileMaker which improved efficiency among remote employees working in the United States, Canada and Australia.
- Implemented integrations between the e-commerce website, external services and multiple social media platforms.
- Developed and integrated a mobile application with the e-commerce website.

2008 - 2022 • Application Developer

VOLVO GROUP NORTH AMERICA

- Developed new and expanded existing FileMaker applications to support business operations ranging from order/backorder management to engineering and production planning.
- Built a FileMaker reporting tool to aggregate data from multiple data silos across various tech platforms to provide a single reporting dashboard for C-level managers.
- Supported the FileMaker user base across multiple business units within Volvo Group and Mack Trucks.

OTHER EXPERIENCE

Expansion, LLC 2014-2017 Physicians Laboratories 2002-2014 Volvo Parts North America 1998-2002 Konica Manufacturing 1995–1998 **Rocket Comics** 1991–1995

Web Developer Web Services Manager **Application Developer** Local Area Support Technician Owner

CERTIFICATIONS











